

PRODUCT UPDATE BULLETIN

BULLETIN NO.

15-0004

EFFECTIVE DATE

05/15/2015

PREVENT DAMAGE WHEN INSTALLING TRANSIT BULKHEADS

Ford Motor Company has stated that they are seeing a number of warranty claims for damaged seat belt retractors from bulkhead partition upfits. The claims are the result of hole being drilled through the B-pillar trim and into the retractor body or the PIA sensor on the retractor.

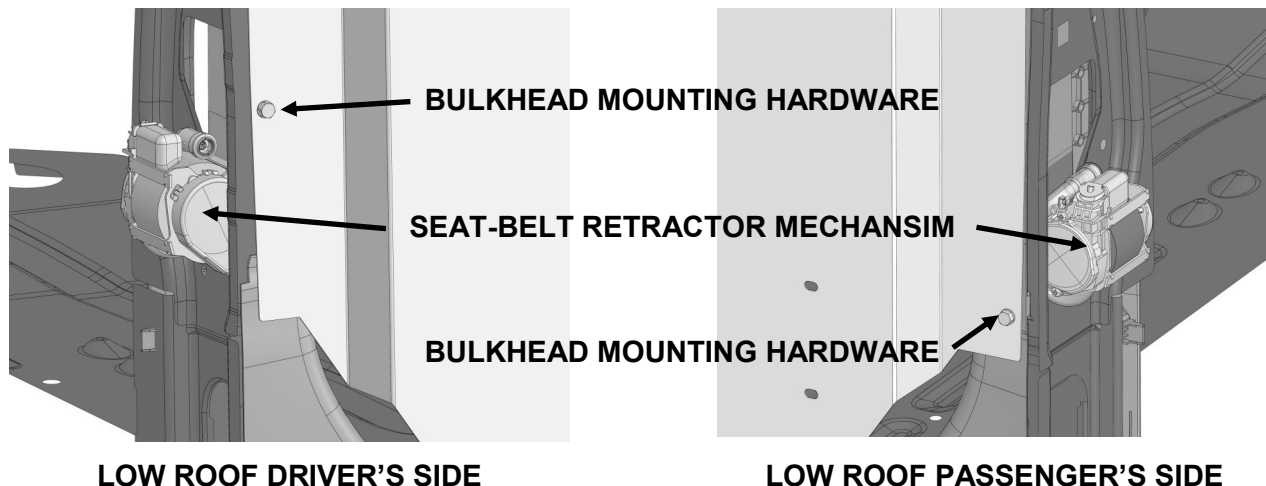
Low-roof Transit Bulkheads (96301-3-01, 96302-3-01)

Weather Guard Transit implemented a change in January 2015 to Low-roof Bulkhead models 96301-3-01 and 96302-3-01 relocating the lowest mounting holes on the side panels to increase the clearance between seat belt retractor and the blind fasteners as shown in the figures below. The lowest mounting hole on the driver side mounting panel needs to be at least 4.0 inches above the bottom corner of the bulkhead panel. The lowest mounting hole on the passenger side mounting panel needs to be no more than 1.5 inches above the bottom corner of the bulkhead panel. Using these hole locations the mounting hardware and blind fasteners are above or below the retractor mechanism.

Check the hole location of low-roof Transit bulkheads. If they are not the same as current production, drill new lower mounting holes as shown on page 2 of this bulletin.

Mid- and High-roof Transit Bulkheads (96311-3-01, 96312-3-01, 96321-3-01 and 96322-3-01)

The lowest mounting holes on the driver-side and passenger side are spaced such that Installation presents no risk of damage to the seatbelt retractor mechanism. Do not add any additional mounting fasteners below these mounting holes.



Ford Motor Company has stated that they will no longer cover damage to the seatbelt retractor body or the PIA sensor on the retractor if there is a hole through the B-pillar trim and into the mechanism.

If you have any questions regarding this product update, please call our Customer Service Department:

In the United States contact Customer Care at:

TOLL FREE: 1-800-456-7865

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In Canada contact Customer Service at:

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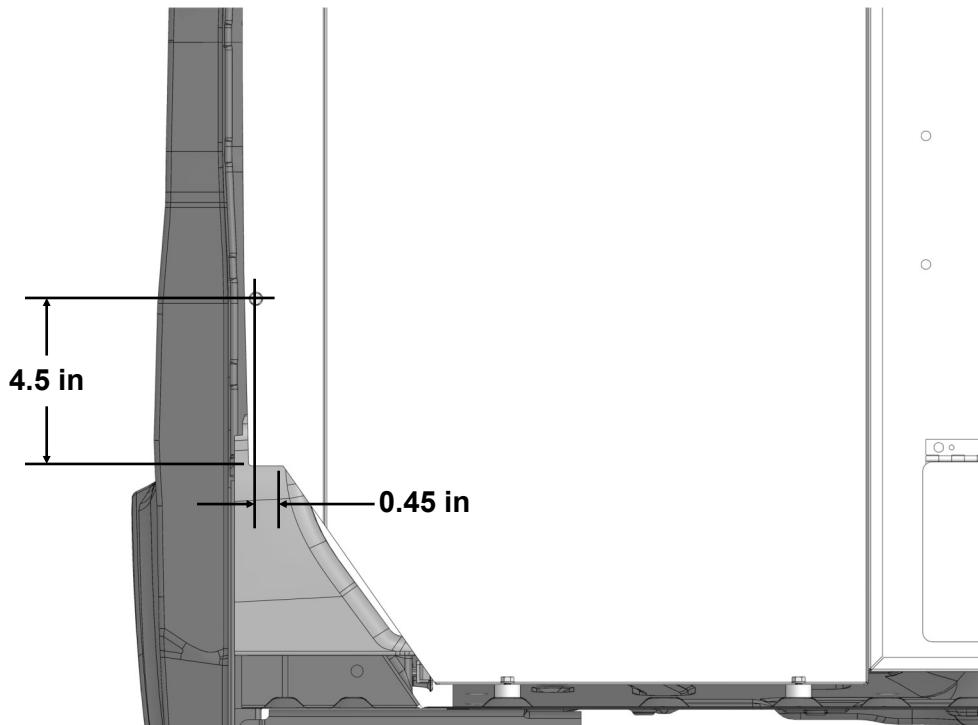
LOW-ROOF TRANSIT BULKHEAD MOUNTING HOLE LOCATION FOR CURRENT PRODUCTION BULKHEADS (PRODUCED AFTER FEBRUARY 2015.)

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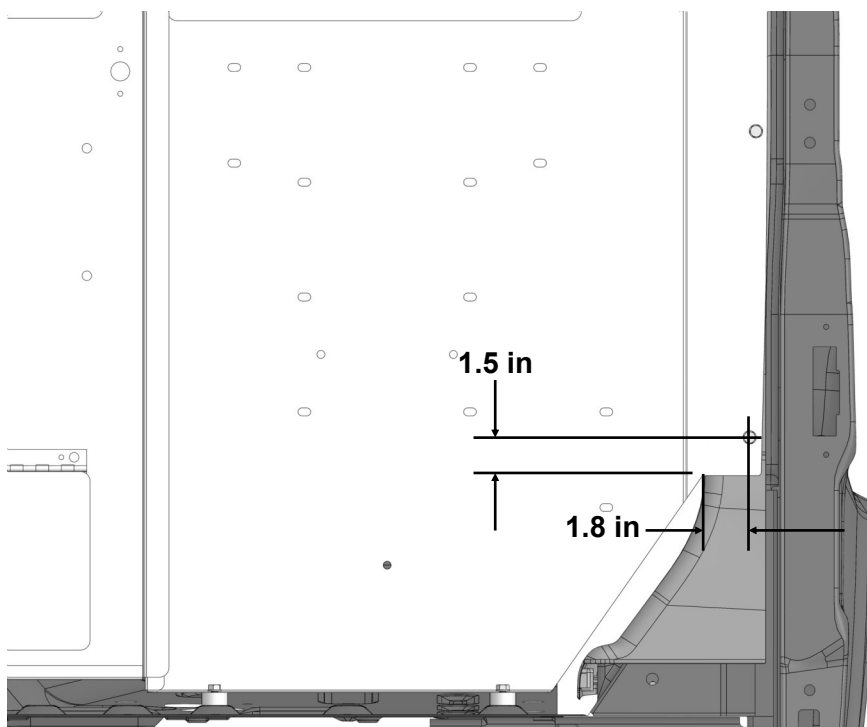
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CURRENT PRODUCTION LOW ROOF DRIVER'S SIDE



CURRENT PRODUCTION LOW ROOF PASSENGER'S SIDE